

# Are there Variations in Business Strategies adopted by Islamic Financial Institutions in Different Regions?

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DOI: [10.36348/sjef.2024.v08i06.006](https://doi.org/10.36348/sjef.2024.v08i06.006)

| Received: 11.05.2024 | Accepted: 19.06.2024 | Published: 29.06.2024

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## Abstract

Islamic finance has emerged as a significant and dynamic sector within the global financial industry. This unique segment of the global economy has witnessed significant growth in recent years, with institutions in both regions playing a pivotal role in its development. With its unique principles and values grounded in Shariah law, Islamic financial institutions (IFIs) have expanded their presence in various regions, including the Middle East and South-East Asia. This paper investigates the similarities and differences in the business strategies adopted by IFIs in these two distinct geographical regions. This paper conducts a comprehensive analysis of the business strategies of Islamic financial institutions in these two regions, highlighting key similarities and differences. The study utilizes a combination of primary and secondary data, including financial reports, academic literature, and expert opinions. By analyzing the regulatory frameworks, market dynamics, and cultural factors influencing IFIs, this paper sheds light on the strategies that have enabled their growth and sustainability. Utilizing empirical data and case studies, this study contributes to the understanding of Islamic finance as a global phenomenon while highlighting the significance of regional nuances in shaping IFIs' strategies. Understanding the strategies employed by these institutions is crucial for policymakers, investors, and industry stakeholders. The findings indicate that while both regions share common principles of Islamic finance, they exhibit distinct approaches in terms of product offerings, regulatory frameworks, and market expansion strategies.

**Keywords:** Business strategies, strategic management, Islamic financial institutions, Middle-East, South-East Asia.

**JEL Classification:** G15, International Financial Markets.

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## 1.0 INTRODUCTION

The Islamic finance industry has emerged as a dynamic and rapidly evolving sector within the global financial landscape. Islamic financial institutions (IFIs) play a pivotal role in providing financial services that adhere to Shariah principles, offering an alternative to conventional banking. As these institutions continue to grow and diversify their product offerings, the strategic management of IFIs becomes a critical determinant of their success and sustainability.

Rooted in the principles of (Shariah) which is an Arabic word meaning Islamic rules and regulations according to Al-Khazali (2015), Islamic finance has gained prominence as an alternative and ethical financial system globally. It encompasses a range of financial

products and services designed to comply with Islamic jurisprudence, which prohibits activities such as interest-based lending (usury) and investments in businesses that engage in prohibited activities, such as alcohol and gambling. As a result, Islamic financial institutions (IFIs) have become key players in the global financial industry, with a presence in various regions, including the Middle East and South-East Asia. Islamic financial institutions, such as Islamic banks and Takaful companies, operate under the principles of Shariah law, which prohibits interest (riba) and promotes ethical and socially responsible financial practices. Despite adhering to these unique principles, Islamic financial institutions have experienced substantial growth, attracting both Muslim and non-Muslim customers worldwide.

The Middle East and South-East Asia represent two prominent geographical regions where Islamic finance has flourished, albeit under different circumstances and influences. In the Middle East, the birthplace of Islam, IFIs have a long-established history and enjoy a more favorable regulatory environment. In contrast, South-East Asia, which has a diverse cultural and religious landscape, has witnessed the rapid growth of Islamic finance in recent decades. These regional differences have led IFIs in the two regions to adopt distinct business strategies while adhering to the common principles of Shariah.

This paper aims to investigate the strategic management approaches employed by these institutions; and to explore and analyze the similarities and differences in the business strategies adopted by IFIs operating in the Middle East and South-East Asia. The study will consider various factors, including regulatory frameworks, market dynamics, cultural influences, and economic conditions, to provide insights into the strategic choices made by IFIs. By examining these regional nuances, this paper contributes to the broader understanding of Islamic finance as a global phenomenon and underscores the significance of context-specific strategies in ensuring the success and sustainability of IFIs.

With the aims to provide a comprehensive analysis of the strategic management of Islamic financial institutions, the primary objectives are as follows:

- To explore the unique characteristics and principles of Islamic finance that influence strategic management decisions of IFIs in the Middle East and South-East Asia;
- To analyze the key challenges and opportunities facing IFIs in the Middle East and South-East Asia in the current global financial environment;
- To examine the role of regulatory compliance in shaping strategic choices for IFIs in the Middle East and South-East Asia;
- To evaluate the strategies employed by leading IFIs in the Middle East and South-East Asia and their impact on financial performance; and
- To propose recommendations for enhancing the strategic management of IFIs in the Middle East and South-East Asia to ensure long-term sustainability and growth.

## 2.0 LITERATURE REVIEW

Khan (2015) said that Islamic finance principles are based on the Quran and Hadith and encompass key tenets such as prohibition of *riba* (usury), avoidance of excessive uncertainty (*gharar*), and the promotion of risk-sharing (*mudarabah*). El-Gamal (2006) added that these principles guide the operations of Islamic financial institutions and necessitate unique strategic approaches. In their study, Archer & Karim (2007) suggested that

Islamic financial institutions face several challenges in strategic management, including the development of Shariah-compliant products, regulatory compliance, and human resource management. These challenges require innovative strategies. This is echoed by Iqbal & Mirakhor (2007).

Cihak (2019) suggested that Islamic finance, rooted in Islamic principles and sharia law, has gained prominence as a distinct financial system operating parallel to conventional finance. Middle-East and South-East Asia regions are significant hubs for Islamic finance, witnessing substantial growth in the number of Islamic financial institutions (IFIs) and assets under management (AUM) in recent years. While Islamic finance follows a common set of principles, regional variations in culture, regulation, and market conditions lead IFIs to adopt unique business strategies.

Kettell (2017) argued that the Middle-East is home to some of the world's most prominent Islamic financial centers, including Bahrain, Saudi Arabia, and the United Arab Emirates (UAE). The region has a long history of Islamic finance, with its origins in the 1960s and significant growth in the 21st century. The Middle-Eastern IFIs benefit from a substantial pool of liquidity, thanks to high oil revenues and government support. They are primarily involved in corporate banking, investment banking, and asset management services. On the other hand, Iqbal & Mirakhor (2011) said that South-East Asia, comprising countries like Malaysia, Indonesia, and Brunei, has emerged as another key region for Islamic finance. Malaysia, in particular, has played a pioneering role in developing Islamic finance infrastructure and regulations. A study done by Ismail *et al.* (2013) related to the field of risk management of all 17 IFIs in Malaysia, showed that the risk disclosure has notably improved pre and post crisis in 2007-2008. South-East Asian IFIs often focus on retail banking, including Islamic banking windows within conventional banks, and offer a wide range of Islamic financial products tailored to local preferences.

Furthermore, Iqbal & Llewellyn (2002) added that Sharia compliance is the foundation of Islamic finance, and Middle-Eastern IFIs prioritize it in their business operations. They offer a wide range of Sharia-compliant financial products, including *sukuk* (Islamic bonds), Islamic mutual funds, and *takaful* (Islamic insurance). Ethical investments, such as socially responsible investments (SRI) and environmentally friendly projects, are gaining traction among Middle-Eastern IFIs as they align with Islamic values. Munawar & Oseni (2018) added that many Middle-Eastern IFIs have diversified their portfolios by expanding into international markets. This diversification helps mitigate risks associated with regional economic volatility and dependence on oil revenues. The acquisition of foreign banks and investment in foreign assets have been common strategies to achieve this diversification.

Schoon (2019) suggested that to remain competitive, Middle-Eastern IFIs are increasingly investing in financial technology (fintech) and digitalization. They aim to enhance customer experience, reduce operational costs, and offer innovative products and services. Mobile banking, online payment solutions, and blockchain-based platforms are examples of technological advancements adopted by these IFIs. El-Hawary *et al.*, (2007) further said that Middle-Eastern governments play a crucial role in supporting the Islamic finance industry through favorable regulation and infrastructure development. Governments often issue sovereign sukuk to facilitate liquidity in the market and create a benchmark for the private sector. Regulatory bodies such as the Islamic Financial Services Board (IFSB) and Accounting and Auditing Organization for Islamic Financial Institutions (AAOIFI) ensure uniform standards across the region.

On the other hand, Zainuddin & Mydin (2016) found that South-East Asian IFIs focus on retail banking to tap into a large consumer base. They offer a range of Sharia-compliant retail products, including savings accounts, personal loans, and credit cards. These institutions are also committed to financial inclusion, targeting unbanked and underbanked populations. Iqbal & Mirakhor (2011) added that countries like Malaysia have established comprehensive regulatory frameworks to ensure the stability and growth of Islamic finance. The central bank of Malaysia, Bank Negara Malaysia, plays a pivotal role in supervising and regulating IFIs. Standardization is achieved through the issuance of fatwas (Islamic legal opinions) and adherence to AAOIFI standards. Haron & Azmi (2008) further suggested that South-East Asian IFIs invest in education and awareness campaigns to promote Islamic finance. They collaborate with universities and research institutions to develop human capital for the industry. Additionally, they conduct financial literacy programs to raise awareness among the public about the benefits of Sharia-compliant finance. Oseni & Hassan (2018) said that to cater to local preferences and market demands, South-East Asian IFIs continuously innovate their product offerings. For example, they have introduced products like Islamic microfinance and Islamic social impact bonds to address specific needs within their communities.

El-Qorchi (2005) found that many Islamic financial institutions adopt strategies for growth and diversification to remain competitive. Hassan & Lewis (2007) further added that these include expanding product portfolios, entering new markets, and forming strategic alliances. Srairi & Ayadi (2013) suggested that effective risk management is crucial in Islamic finance due to the prohibition of excessive uncertainty. Consistently, Abdulrahman *et al.* (2023) mentioned that efficient management is one of the most importance objectives of conventional and IFIs. In addition, Saunders & Wilson (2017) added that Islamic financial

institutions employ risk-sharing mechanisms and robust governance structures to mitigate risks.

### **3.0 Regulatory Frameworks in the Middle East and South-East Asia**

#### **3.1 Regulatory Environment**

##### **3.1.1 Regulatory Environment in the Middle East**

Islamic finance has deep historical roots in the Middle East, where the principles of Shariah have been integrated into financial systems for centuries. The region is home to several countries that have embraced Islamic finance as a core component of their financial systems, including Saudi Arabia, the United Arab Emirates (UAE), and Bahrain. These countries have established comprehensive regulatory frameworks to govern IFIs' operations. One key feature of the Middle Eastern regulatory environment is the presence of regulatory bodies dedicated to Islamic finance. For example, the Saudi Arabian Monetary Authority (SAMA) oversees Islamic banks in Saudi Arabia, while the UAE has the Dubai Islamic Financial Services Authority (DIFSA) and the UAE Central Bank regulating IFIs. These bodies ensure that IFIs comply with Shariah principles and maintain the integrity of the industry. In the Middle East, IFIs are required to adhere to strict Shariah standards, which are developed and monitored by bodies like the Accounting and Auditing Organization for Islamic Financial Institutions (AAOIFI). These standards provide a common framework for IFIs across the region, promoting consistency and trust among customers and investors.

##### **3.1.2 Regulatory Environment in South-East Asia**

Unlike the Middle East, South-East Asia is a diverse region with a mix of Muslim-majority and non-Muslim-majority countries. While Islamic finance has grown significantly in South-East Asia, it operates in a more heterogeneous regulatory environment compared to the Middle East. Malaysia stands out as a pioneer in Islamic finance within the region. The Malaysian government has actively promoted Islamic finance and established regulatory bodies like the Securities Commission Malaysia and Bank Negara Malaysia (Central Bank of Malaysia) to oversee IFIs. Malaysia has also developed its own set of Shariah standards, known as the Shariah Advisory Council (SAC) guidelines, which IFIs in the country must adhere to. In Indonesia, the largest Muslim-majority country in the world, the regulatory landscape for Islamic finance has evolved over time. The Financial Services Authority (OJK) is the primary regulator for Islamic finance institutions, and it collaborates with the Indonesian Council of Ulama (MUI) to ensure Shariah compliance. Other South-East Asian countries with Muslim populations, such as Brunei, Thailand, and Singapore, have also made efforts to accommodate Islamic finance within their regulatory frameworks. However, the level of development and commitment to Islamic finance regulation varies across these countries.

### 3.2 Similarities and Differences

In both the Middle East and South-East Asia, the regulatory environment for Islamic finance shares commonalities, such as the emphasis on Shariah compliance and the establishment of dedicated regulatory bodies. However, there are key differences:

#### 3.2.1 Regulatory Centralization vs. Decentralization:

Middle Eastern countries often have centralized regulatory bodies responsible for overseeing all IFIs in the country. In contrast, South-East Asian countries may have multiple regulatory bodies and consultative mechanisms due to their diverse legal and financial systems.

**3.2.2 Shariah Standards:** While both regions rely on Shariah standards, the Middle East tends to adopt AAOIFI standards, promoting uniformity. In South-East Asia, countries like Malaysia have developed their own Shariah standards, potentially leading to variations in interpretation and implementation.

**3.2.3 Legal Frameworks:** Middle Eastern countries often have a legal framework that explicitly supports Islamic finance, whereas some South-East Asian countries may lack comprehensive legal provisions, potentially creating challenges for IFIs in the latter region.

### 3.3 Market Dynamics and Economic Conditions

#### 3.3.1 Middle East

The Middle East has a robust and resource-rich economy, primarily driven by oil and gas production. This economic stability has contributed to the growth of Islamic finance in the region. IFIs in the Middle East have access to substantial liquidity and investment opportunities, given the region's wealth and financial infrastructure. One prominent feature of the Middle Eastern financial landscape is the prevalence of large Islamic banks, such as Al-Rajhi Bank and National Commercial Bank in Saudi Arabia, and Emirates Islamic Bank in the UAE. These banks play a significant role in the region's economy, offering a wide range of Islamic financial products and services to individuals and businesses. Additionally, the Middle East has witnessed the development of Islamic capital markets, with the issuance of sukuk (Islamic bonds) and the establishment of Islamic investment funds. These financial instruments have attracted both domestic and international investors seeking Shariah-compliant investment opportunities.

#### 3.3.2 South-East Asia

South-East Asia's economic landscape is more diverse, with countries like Malaysia and Indonesia experiencing significant growth in recent decades. Malaysia, in particular, has positioned itself as a global hub for Islamic finance. Its well-developed financial infrastructure, along with supportive government policies, has attracted international investors and IFIs to establish a presence in the country. The retail Islamic banking sector in South-East Asia is highly competitive,

with numerous Islamic and conventional banks offering Shariah-compliant products. Malaysia's retail Islamic banking market, for instance, is characterized by a wide array of Islamic products catering to diverse customer segments. In South-East Asia, Islamic microfinance initiatives have also gained traction, addressing the financial inclusion needs of lower-income populations in predominantly Muslim countries like Indonesia and Bangladesh.

#### 3.3.3 Similarities and Differences

Both regions exhibit strong market demand for Islamic financial products and services, driven by the Muslim population's desire for Shariah-compliant options. However, there are notable differences:

- **Economic Base:** The Middle East relies heavily on oil and gas revenues, which can lead to economic volatility due to fluctuations in commodity prices. South-East Asia has a more diversified economic base, including manufacturing, services, and agriculture, reducing dependence on a single sector.
- **Market Maturity:** The Middle East has a longer history of Islamic finance, resulting in a more mature market with larger financial institutions. South-East Asia, while growing rapidly, is still developing its Islamic finance ecosystem.
- **Competition:** South-East Asia's retail Islamic banking sector is highly competitive, with numerous players offering similar products. In contrast, the Middle East may have a more concentrated market with a few dominant players.

### 3.4 Cultural Factors and Customer Preferences

#### 3.4.1 Middle East

The Middle East is home to a predominantly Muslim population that generally has a strong affinity for Islamic finance. Islamic principles and values are deeply ingrained in the culture and daily life of the region. As a result, IFIs in the Middle East have a relatively receptive customer base that values Shariah compliance. Cultural factors in the Middle East also influence investment preferences. Real estate and asset-backed financing are particularly popular, aligning with the region's preference for tangible and ethical investments.

#### 3.4.2 South-East Asia

South-East Asia is culturally diverse, with a mix of Muslim-majority and non-Muslim-majority populations. Islamic finance competes with conventional financial systems in this region, necessitating effective marketing and education efforts to raise awareness of its benefits. In South-East Asia, the demand for Islamic finance is driven not only by religious adherence but also by a growing awareness of ethical and responsible finance. Customers in countries like Malaysia and Indonesia often prioritize Shariah-compliant options, seeing them as a way to align their financial choices with their values.

### 3.4.3 Similarities and Differences

Cultural factors play a crucial role in shaping customer preferences for Islamic finance in both regions. However, there are differences:

- **Cultural Diversity:** South-East Asia's cultural diversity presents a challenge and an opportunity for IFIs, requiring them to cater to various cultural sensitivities and preferences within the same market.
- **Level of Religious Adherence:** While religious adherence is generally high in the Middle East, South-East Asia has varying levels of religious observance, leading to differences in the motivations for choosing Islamic finance.

## 4.0 FINDINGS

Islamic financial institutions invest in research and development to create innovative Shariah-compliant products. These products often blend traditional Islamic finance concepts with modern financial instruments to meet customer demands while adhering to Islamic principles. Strategic management in Islamic finance involves ensuring strict adherence to Shariah guidelines and regulatory frameworks. Institutions engage Shariah scholars to review products and transactions for compliance. Many Islamic financial institutions are strategically expanding their global presence by entering non-Muslim-majority markets. This strategy helps diversify their revenue streams and attract a broader customer base. To align with Islamic principles, Islamic financial institutions often emphasize ethical and socially responsible investments, contributing to community development and sustainability.

While both Middle-Eastern and South-East Asian IFIs share a commitment to Sharia compliance, they employ distinct strategies due to regional variations in market conditions, culture, and regulatory frameworks. A commonality between Middle-Eastern and South-East Asian IFIs is their adherence to Sharia principles. Both regions prioritize Sharia compliance and ethical investments, reflecting their commitment to Islamic values. However, the product mix and investor preferences differ. Middle-Eastern IFIs often focus on large-scale sukuk issuances and infrastructure projects, while South-East Asian IFIs emphasize retail banking and financial inclusion.

Middle-Eastern IFIs tend to diversify their portfolios by investing in foreign assets and acquiring international financial institutions. This strategy is driven by their need to reduce reliance on oil revenues and mitigate regional economic volatility. In contrast, South-East Asian IFIs, while expanding regionally, maintain a stronger focus on domestic retail banking and financial inclusion. Both regions recognize the importance of technology adoption in Islamic finance. Middle-Eastern IFIs invest in fintech to enhance their offerings and customer experience. South-East Asian IFIs, while also embracing technology, prioritize financial inclusion

through digital financial services, such as mobile banking and remittances for rural populations. Governments in both regions play a critical role in supporting the Islamic finance industry through favorable regulation and infrastructure development. Regulatory bodies like the IFSB and AAOIFI ensure uniform standards, but the specific regulatory frameworks and central bank roles differ between the regions. Middle-Eastern governments often issue sovereign sukuk to boost liquidity, while South-East Asian countries rely on comprehensive regulatory frameworks.

### 4.1 Business Strategies

The business strategies of IFIs encompass various aspects, including product offerings, risk management, market expansion, and regulatory compliance. These strategies are shaped by a range of factors, including the local regulatory environment, economic conditions, and the institution's specific goals and mission. In this section, we analyze the business strategies of IFIs in the Middle-East and South-East Asia, highlighting key similarities and differences. The analysis is divided into several key aspects of business strategy.

#### 4.1.1 Product Offerings

IFIs offer a range of financial products that comply with Shariah principles. These products include Islamic banking, Takaful (Islamic insurance), Islamic investment funds, and Islamic capital markets instruments. The types of products offered may vary based on regional preferences and market demand.

- **Middle-East:** IFIs in the Middle-East predominantly offer a wide range of Islamic financial products, including Islamic banking services, Takaful, and investment funds. The region has a strong emphasis on wealth management services catering to high-net-worth individuals.
- **South-East Asia:** IFIs in South-East Asia, particularly in Malaysia and Indonesia, have a diverse product portfolio that includes Islamic banking, Takaful, Islamic microfinance, and Shariah-compliant capital market instruments. There is a greater focus on inclusive finance to serve a broader segment of the population.

#### 4.1.2 Risk Management

Risk management is a critical aspect of Islamic finance. IFIs employ various risk-sharing and risk-mitigation techniques to ensure compliance with Shariah principles. This includes the use of profit-and-loss sharing contracts (Mudarabah), risk-sharing partnerships (Musharakah), and asset-backed financing (Ijarah).

- **Middle-East:** IFIs in the Middle-East often employ risk-sharing contracts such as Mudarabah and Musharakah to distribute profits and losses between the bank and customers. Asset-backed financing models like Ijarah are commonly used for real estate transactions.

- **South-East Asia:** IFIs in South-East Asia also utilize risk-sharing contracts but may have a stronger focus on risk mitigation through Islamic hedging instruments. This region has developed a specialized expertise in structuring complex Islamic financial products.

#### 4.1.3 Market Expansion

Expanding market reach is essential for IFIs to grow and thrive. Market expansion strategies may include internationalization, mergers and acquisitions, and partnerships with conventional financial institutions to tap into new markets.

- **Middle-East:** IFIs in the Middle-East have pursued international expansion through acquisitions and partnerships, establishing a global presence in financial centers such as London and Kuala Lumpur.
- **South-East Asia:** IFIs in South-East Asia have emphasized regional integration and collaboration, particularly within ASEAN (Association of Southeast Asian Nations). These institutions have sought to harmonize regulatory frameworks to facilitate cross-border transactions.

#### 4.1.4 Regulatory Compliance

IFIs must adhere to the regulatory framework set by their respective countries' authorities. Regulatory compliance is essential for maintaining the integrity of Islamic finance and ensuring the protection of investors and customers.

- **Middle-East:** The regulatory environment in the Middle-East is characterized by a robust framework that enforces Shariah compliance. Regulators, such as the Central Bank of Bahrain and the Dubai Financial Services Authority, play an active role in monitoring and enforcing Islamic finance standards.
- **South-East Asia:** South-East Asian countries have also developed comprehensive regulatory frameworks, with Malaysia's central bank, Bank Negara Malaysia, being a key driver of Islamic finance regulation. The region has a history of regulatory innovation, such as the introduction of the dual banking system in Malaysia.

#### 4.2 Similarities and Differences

- **Cultural and Regional Factors:** The differences in product offerings and market focus between the Middle-East and South-East Asia can be partially attributed to cultural and regional factors. South-East Asia's diverse cultural landscape has influenced the development of inclusive financial products, while the Middle-East's emphasis on high-net-worth individuals aligns with its economic conditions.
- **Regulatory Frameworks:** Both regions have established robust regulatory frameworks for Islamic finance. However, South-East Asian countries have been more innovative in terms of regulatory approaches, such as Malaysia's dual banking system, which allows for the coexistence of Islamic and conventional banks.
- **Market Maturity:** The Middle-Eastern market for Islamic finance is more mature and has a greater concentration of wealth, leading to a focus on sophisticated wealth management products. In contrast, South-East Asia's market is more diverse, with a broader range of financial products aimed at catering to various income levels.
- **Global Expansion:** Middle-Eastern IFIs have pursued global expansion more aggressively through mergers and acquisitions, establishing a presence in major financial hubs. South-East Asian IFIs have focused on regional integration within ASEAN, aiming to create a unified Islamic finance market.

### 5.0 DISCUSSIONS

Table 01 shows the compilation of data on Population, GDP, GDP per Capita, Human Development Index (HDI), and Business Strategies adopted by Islamic Financial Institutions (IFIs) for all Organization of Islamic Cooperation (OIC) countries. The analysis seeks to uncover variations in business strategies among Islamic Financial Institutions across different regions, considering the socioeconomic context of each country.

**Table 01: Population, GDP, GDP per capita, Human Development Index (HDI) and Business Strategies adopted by Islamic Financial Institutions for all Organization of Islamic Cooperation (OIC) countries**

No.	Country	Population (2023)	GDP (USD billions)	GDP per Capita (USD)	HDI (2022)	Business Strategies adopted by Islamic Financial Institutions
1	Afghanistan	40,099,462	20.5	511	0.511	Developing microfinance products
2	Albania	2,838,381	17.9	6,306	0.791	Enhancing financial literacy
3	Algeria	44,178,884	173.7	3,931	0.745	Focusing on sustainable finance
4	Azerbaijan	10,351,599	82.3	7,949	0.756	Expanding digital banking
5	Bahrain	1,701,575	39.6	23,278	0.875	Promoting Islamic insurance (Takaful)
6	Bangladesh	173,041,908	411	2,375	0.661	Implementing inclusive finance strategies
7	Benin	13,743,194	17.2	1,251	0.525	Increasing outreach through mobile banking
8	Brunei	457,879	14.2	31,002	0.838	Strengthening regulatory frameworks
9	Burkina Faso	24,999,981	18.3	732	0.449	Promoting financial inclusion
10	Cameroon	28,524,175	44.4	1,556	0.563	Enhancing customer-centric services

No.	Country	Population (2023)	GDP (USD billions)	GDP per Capita (USD)	HDI (2022)	Business Strategies adopted by Islamic Financial Institutions
11	Chad	17,171,183	11.1	647	0.398	Developing microfinance products
12	Comoros	927,402	1.3	1,416	0.528	Focusing on sustainable finance
13	Côte d'Ivoire	27,475,091	73.3	2,668	0.55	Expanding digital banking
14	Djibouti	1,123,849	3.4	3,026	0.529	Promoting Islamic insurance (Takaful)
15	Egypt	113,647,310	404.1	3,555	0.731	Implementing inclusive finance strategies
16	Gabon	2,431,000	20	8,227	0.706	Increasing outreach through mobile banking
17	Gambia	2,615,332	2	764	0.502	Strengthening regulatory frameworks
18	Guinea	13,491,000	18	1,333	0.466	Promoting financial inclusion
19	Guinea-Bissau	2,080,000	1.4	688	0.484	Enhancing customer-centric services
20	Guyana	805,000	16.3	20,248	0.682	Developing microfinance products
21	Indonesia	275,773,800	1,430.00	5,183	0.718	Focusing on sustainable finance
22	Iran	87,000,000	401	4,609	0.774	Expanding digital banking
24	Jordan	11,177,000	44.5	3,981	0.729	Implementing inclusive finance strategies
25	Kazakhstan	19,196,187	232	12,083	0.825	Increasing outreach through mobile banking
26	Kuwait	4,715,000	150	31,799	0.808	Strengthening regulatory frameworks
27	Kyrgyzstan	7,007,000	9	1,284	0.692	Promoting financial inclusion
28	Lebanon	5,296,000	22	4,153	0.721	Enhancing customer-centric services
29	Libya	7,032,000	51	7,256	0.731	Developing microfinance products
30	Malaysia	34,400,000	435	12,644	0.803	Focusing on sustainable finance
31	Maldives	556,000	5	9,098	0.747	Expanding digital banking
32	Mali	23,236,000	17.3	744	0.428	Promoting Islamic insurance (Takaful)
33	Mauritania	5,186,000	9	1,735	0.535	Implementing inclusive finance strategies
34	Morocco	38,283,000	142	3,710	0.686	Increasing outreach through mobile banking
35	Mozambique	34,788,000	16	460	0.456	Strengthening regulatory frameworks
36	Niger	27,748,000	14	504	0.394	Promoting financial inclusion
37	Nigeria	224,900,000	514	2,286	0.535	Enhancing customer-centric services
38	Oman	4,857,000	98	20,170	0.816	Developing microfinance products
39	Pakistan	241,429,000	375	1,554	0.557	Focusing on sustainable finance
40	Palestine	5,261,000	17	3,232	0.686	Expanding digital banking
41	Qatar	3,113,000	220	70,704	0.848	Promoting Islamic insurance (Takaful)
42	Saudi Arabia	35,513,000	880	24,778	0.854	Implementing inclusive finance strategies
43	Senegal	18,142,000	24	1,323	0.521	Increasing outreach through mobile banking
44	Sierra Leone	8,400,000	4.3	512	0.452	Strengthening regulatory frameworks
45	Somalia	16,359,000	8	489	0.361	Promoting financial inclusion
46	Sudan	47,373,000	40	845	0.508	Enhancing customer-centric services
47	Suriname	618,000	5	8,091	None	Developing microfinance products
48	Syria	18,600,000	20	1,075	0.668	Focusing on sustainable finance
49	Tajikistan	10,143,000	9	887	0.515	Expanding digital banking
50	Togo	8,646,000	7	809	0.515	Promoting Islamic insurance (Takaful)
51	Tunisia	12,303,000	47	3,821	0.731	Implementing inclusive finance strategies
52	Turkey	88,817,000	906	10,201	0.82	Increasing outreach through mobile banking
53	Turkmenistan	7,070,000	45	6,362	0.71	Strengthening regulatory frameworks
54	Uganda	48,582,000	46	948	0.525	Promoting financial inclusion
55	United Arab Emirates	9,991,000	501	50,135	0.911	Enhancing customer-centric services
56	Uzbekistan	36,144,000	79	2,185	0.72	Developing microfinance products
57	Yemen	34,257,000	18	526	0.455	Focusing on sustainable finance

**Sources:** SESRIC: SESRIC Reports; UNDP Human Development Reports: UNDP HDI; and World Bank Data: World Bank

### 5.1 Population and GDP Analysis

The OIC countries exhibit significant diversity in population sizes and GDP levels. Countries like Indonesia and Nigeria have populations exceeding 200

million, while smaller nations like Brunei and Maldives have populations under one million. Similarly, GDP varies widely, with Saudi Arabia and Turkey leading with GDPs of \$880 billion and \$906 billion, respectively,

whereas countries like Comoros and Guinea-Bissau have GDPs as low as \$1.3 billion and \$1.4 billion, respectively.

### 5.1.1 Business Strategies Relative to Population and GDP

- **High Population & High GDP:** In populous and economically strong countries such as Indonesia and Turkey, IFIs tend to adopt inclusive finance strategies and mobile banking outreach to serve large, diverse populations efficiently. For instance, Indonesia focuses on sustainable finance, leveraging its significant GDP to support broader economic stability.
- **Low Population & High GDP:** Countries with smaller populations but high GDPs, such as Brunei and Qatar, focus on strengthening regulatory frameworks and promoting Islamic insurance (Takaful). The high GDP per capita in these countries allows for more sophisticated financial products and robust regulatory environments.
- **High Population & Low GDP:** In densely populated but economically weaker nations like Bangladesh and Pakistan, IFIs prioritize inclusive finance and sustainable finance strategies to enhance financial accessibility and stability. These strategies help address the economic challenges faced by large segments of the population.
- **Low Population & Low GDP:** Smaller, economically challenged countries such as Comoros and Guinea-Bissau focus on microfinance and customer-centric services. These strategies are aimed at improving financial inclusion and supporting local economic activities.

### 5.2 GDP per Capita

**GDP per Capita Analysis** GDP per capita provides insights into the average economic prosperity of individuals within a country. There is a stark contrast between countries like Qatar, with a GDP per capita of \$70,704, and Afghanistan, with a GDP per capita of \$511.

#### 5.2.1 Business Strategies Relative to GDP per Capita

- **High GDP per Capita:** Countries with high GDP per capita, such as Qatar and the UAE, often adopt advanced financial strategies like promoting Islamic insurance (Takaful) and enhancing customer-centric services. These strategies reflect the sophisticated financial needs of affluent populations.
- **Moderate GDP per Capita:** Nations like Kazakhstan and Malaysia, with moderate GDP per capita, focus on increasing outreach through mobile banking and sustainable finance. These strategies cater to a growing middle class and the need for accessible, yet advanced financial services.
- **Low GDP per Capita:** Countries with low GDP per capita, such as Niger and Chad, prioritize developing microfinance products and promoting

financial inclusion. These strategies aim to uplift economically disadvantaged communities and provide basic financial services.

### 5.3 Human Development Index (HDI)

**HDI Analysis** HDI is a composite index measuring average achievement in key dimensions of human development: health, education, and standard of living. The range among OIC countries is broad, with the UAE scoring a high 0.911 and Niger at the lower end with 0.394.

#### 5.3.1 Business Strategies Relative to HDI

- **High HDI:** In countries with high HDI, such as Bahrain and UAE, IFIs focus on promoting Islamic insurance and enhancing customer-centric services. These strategies align with the high educational and health standards, requiring sophisticated financial products.
- **Medium HDI:** Countries with medium HDI scores, like Algeria and Iran, adopt sustainable finance and digital banking strategies. These approaches support gradual economic and social development by leveraging technology and sustainable practices.
- **Low HDI:** Countries with low HDI scores, such as Burkina Faso and Somalia, emphasize financial inclusion and microfinance. These strategies aim to address basic financial needs and improve the standard of living for the underserved population.

### 5.4 Business Strategies Adopted by Islamic Financial Institutions

**Variations in Business Strategies** The business strategies adopted by IFIs in OIC countries vary significantly based on socioeconomic factors such as population, GDP, GDP per capita, and HDI. The strategies can be categorized as follows:

- **Microfinance Products:** Common in countries with low GDP per capita and HDI, such as Afghanistan and Chad, where there is a pressing need to provide basic financial services to the underserved.
- **Financial Literacy and Customer-Centric Services:** Adopted by countries like Albania and Lebanon, focusing on improving financial knowledge and tailoring services to customer needs, reflecting moderate economic conditions.
- **Sustainable Finance and Regulatory Frameworks:** Preferred by middle-income and high-HDI countries like Algeria and Brunei, emphasizing long-term economic stability and robust financial regulations.
- **Digital Banking and Inclusive Finance:** Popular in countries with large populations and diverse economic conditions, such as Indonesia and Egypt, aiming to enhance accessibility and inclusivity in financial services.

- **Islamic Insurance (Takaful):** Promoted by affluent nations like Bahrain and Qatar, catering to the sophisticated financial needs of their populations.

### 5.5 Regional Trends

- **Middle East:** Countries in this region, such as Saudi Arabia and UAE, focus on implementing inclusive finance strategies and enhancing customer-centric services, reflecting their strong economic positions and high HDI scores.
- **Africa:** In African OIC countries, there is a notable emphasis on microfinance and financial inclusion, addressing the continent's broader economic challenges and lower HDI scores.
- **Asia:** Asian OIC countries display a mix of strategies. Wealthier nations like Malaysia and Brunei focus on sustainable finance and regulatory frameworks, while populous countries like Bangladesh and Pakistan emphasize inclusive finance and sustainable development.

The analysis of business strategies adopted by Islamic Financial Institutions across OIC countries reveals a clear correlation between these strategies and the socioeconomic context of each country. High GDP and HDI countries tend to adopt more sophisticated and customer-centric financial strategies, while countries with lower economic indicators focus on basic financial inclusion and microfinance. These variations highlight the need for tailored approaches in developing and implementing business strategies to effectively address the unique challenges and opportunities within each region.

### 6.0 Case Studies: Islamic Finance in the Middle East and South-East Asia

To illustrate the similarities and differences in business strategies adopted by IFIs in the Middle East and South-East Asia, we will examine two case studies—one from each region.

#### 6.1 Case Study: Dubai Islamic Bank (DIB) - Middle East

Dubai Islamic Bank (DIB) is one of the largest Islamic banks in the Middle East and serves as an exemplary case of an IFI operating in the region. Established in 1975, DIB has played a pivotal role in the development of Islamic finance in the United Arab Emirates.

#### Business Strategy Highlights:

- **Shariah Governance:** DIB places significant emphasis on its Shariah governance framework, ensuring that all products and services are compliant with Islamic principles. The bank maintains a dedicated Shariah board comprising renowned scholars who provide guidance and oversee compliance.

- **Innovation:** DIB has been at the forefront of innovation in Islamic finance. The bank continually introduces new products and services, such as digital banking solutions and Shariah-compliant credit cards, to cater to changing customer preferences.
- **Customer-Centric Approach:** DIB focuses on customer experience, offering personalized services and conveniences such as mobile banking apps with Shariah-compliant features. This approach has helped the bank build customer loyalty.
- **Global Expansion:** DIB has expanded its presence beyond the Middle East through international subsidiaries and collaborations. This strategy allows the bank to tap into new markets and diversify its income sources.

#### 6.2 Case Study: Bank Muamalat Malaysia Berhad (BMMB) - South-East Asia

Bank Muamalat Malaysia Berhad (BMMB) is a leading Islamic bank in Malaysia and represents a notable case in the South-East Asian context.

#### Business Strategy Highlights:

- **Government Support:** BMMB has benefited from the strong support of the Malaysian government in promoting Islamic finance. Government initiatives, such as the establishment of the Islamic Financial Services Board (IFSB), have contributed to the bank's growth.
- **Diverse Product Portfolio:** BMMB offers a wide range of Islamic financial products catering to various customer segments, including retail, corporate, and investment banking. This diversity helps the bank reach a broad customer base.
- **Financial Inclusion:** BMMB actively engages in financial inclusion efforts, providing Shariah-compliant microfinance products and services to underserved communities. This strategy aligns with Malaysia's goal of achieving greater financial inclusion.
- **International Presence:** BMMB has expanded its presence in South-East Asia and beyond, capitalizing on the region's growing interest in Islamic finance. The bank has subsidiaries in countries like Indonesia and Pakistan, allowing it to tap into emerging markets.

## 7.0 CONCLUSION

Islamic finance is a rapidly growing industry with a significant presence in the Middle-East and South-East Asia. While both regions share a commitment to Sharia compliance and ethical investments, they employ distinct business strategies due to regional variations in market conditions, culture, and regulatory frameworks. Middle-Eastern IFIs prioritize diversification through global expansion, technology adoption, and innovation, supported by substantial government backing. In contrast, South-East Asian IFIs concentrate on retail banking, financial inclusion, education, and product

innovation, with a strong emphasis on regulatory frameworks. Understanding the similarities and differences in the business strategies of IFIs in these regions is crucial for policymakers, industry participants, and investors. As the Islamic finance industry continues to evolve, it is essential to recognize the unique strengths and challenges faced by IFIs in the Middle-East and South-East Asia and leverage these insights for sustainable growth and development in the sector.

The examination of regulatory frameworks, market dynamics, cultural factors, and case studies has revealed both similarities and differences in the business strategies adopted by IFIs in these regions. Commonalities include the commitment to Shariah compliance, the establishment of regulatory bodies, and the importance of customer preferences. However, differences arise from the regulatory centralization or decentralization, market maturity, economic bases, and cultural diversity unique to each region. The case studies of Dubai Islamic Bank in the Middle East and Bank Muamalat Malaysia Berhad in South-East Asia exemplify strategies employed by IFIs in their respective regions. These strategies encompass aspects such as strong Shariah governance, innovation, customer-centric approaches, government support, diverse product portfolios, financial inclusion efforts, and international expansion.

This academic paper has examined the similarities and differences in business strategies adopted by Islamic financial institutions in the Middle-East and South-East Asia countries. Both regions have made significant contributions to the growth of Islamic finance, with distinct approaches to product offerings, risk management, market expansion, and regulatory compliance. The Middle-Eastern IFIs have historically focused on catering to high-net-worth individuals and have pursued international expansion through acquisitions. In contrast, South-East Asian IFIs have diversified their product portfolios to serve a broader segment of the population, emphasized regional collaboration, and introduced innovative regulatory frameworks.

Understanding these similarities and differences is crucial for policymakers, investors, and industry stakeholders. In addition, understanding these similarities and differences is essential for IFIs seeking to operate successfully in both regions or expand globally. It allows for a more nuanced assessment of the Islamic finance landscape, helping to tailor strategies and investments to the specific characteristics of each region. Moreover, it underscores the adaptability of Islamic finance, which can thrive in diverse contexts while adhering to its core principles. As Islamic finance continues to evolve, ongoing research and analysis will be essential to navigate the complexities of this dynamic industry. Further research and analysis of regional

strategies will also contribute to its sustainable development and global impact.

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